Term	Acronym Definition	Owner &/or User(s)	Explanation
Application Xtender		SFM	Product name for SFM's imaging system used primarily to scan documents associated with the Commercial Vendor Repair Program (CVRP)
AutoCAD		FM/C&P	Software used to create and maintain building drawings, to include, but not limited to, floors, roofs, total square footage, rentable sq footage, etc.
BCB/IS	Budget & Control Board, Information Systems		Technology services unit under the B&CB Office of Executive Director (OED), Agency Services, and Internal Chief Information Officer. The group provides varying types of services to General Services, General Counsel, Materials Management Office, OED, Board of Economic Development, Confederate Relic Room, Office of Human Resources, and Office of State Budget (click on BCB IS Help Page, located at http://www.bcbis.sc.gov/bcbis/).
CAFM	Computer Aided Facility Management	FM	General acronym used by software developers and consultants to describe computer applications or modules associated with facilities management.
Clarity Multimedia		Safety	Safety CBT system provided at multiple sites throughout General Services.
CMMS	Computer Maintenance Management System	FM	General acronym for any software product or group of modules associated with the maintenance portion of facilities management.
COTS	See description		This is an acronym that stands for "Commercial Off-the-Shelf", typically used as "COTS software."
CRM	Customer Relationship Management	FM	A term often associated with a type of software used for managing customer relations.
Facility Center (FC)		FM / All, PropSvcs / Leasing	Partially customized COTS software product used for building maintenance, operations, labor, materials, assets, leases, and invoicing. *FM no longer uses it; FM has moved to another COTS product entitled "TRIRIGA." FC is still used by Leasing for state-owned leases. Leasing will move from FC to TRIRIGA sometime in the fall of 2008.*
FAS	Facilities Assessment Software	FM	COTS software used by Construction & Planning and other FM units to maintain facilities assessment information.
FASER		FM	Software product used to maintain information on and evaluate utility usage.
GAFRS	General Accounting & Financial Reporting System	B&CB	B&CB program that maintains accounting and financial data for the organization. We currently dump invoice data to it from Warehouse Compass, StAMPS and TRIRIGA systems.
InCircuit		Surplus Prop	Partially customized COTS application used for receiving, maintaining, selling and accounting for State and Federal surplus property.
Johnson Controls		FM for State buildings	Allows remote access for analysis and control purposes to multiple HVAC systems in state-owned buildings.
Loftware		Surplus Prop	Used by the Warehouse Compass system to create and print barcodes and print labels for the inventory system at Surplus Property.
Mitchell on			COTS software that provides specifications, drawings, labor rates, etc., for

Term	Acronym Definition	Owner &/or User(s)	Explanation
Demand		SFM	automobile mechanics. Used by State Fleet Management.
PARS	Parking Assignments & Request System	Parking Fac	In-house developed software used to track parking spaces, parking permits, barcodes and other data.
PM	Preventative Maintenance or Planned Maint.	FM	Both Facility Center and TRIRIGA COTS applications are used for setting up regularly scheduled maintenance information to print out with appropriate specs, etc., for teams to do their maintenance.
PrintersPlus		Print Shop	COTS application used by the GSD Print Shop to manage their print requests and account for their costs.
RPMS	Real Property Management System	Prop Svcs & statewide users	In-house system being developed by BCB/IS for the purposes of (1) housing land & properties data; (2) analyzing space needs; (3) needs planning, etc.
Safety Hazard		Safety	In-house software used by Safety team to monitor and report on incidents/resolutions for safety issues.
SAP		Planned for Statewide Use	A COTS application. SAP is a company that markets multiple business solution software packages. Some of the modules that SC is already or will be using are: Financials, Procurement, and Budget. SAP markets other modules, too, such as Facilities Management, CRM, Supply Change Management & Fleet Management.
SCEMIS	South Carolina Equipment Management Inventory System	SFM & other agencies who are SFM customers	Mainframe software developed by the CIO Division and is used to purchase, lease, manage, and maintain state fleet automobiles. Also used to handle information associated with statewide vendors who maintain vehicles located outside the Columbia area (CVRP).
SCIFI	South Carolina Integrated Facilities Information	FM Prop Svcs	Acronym for all systems & the project for buying software, developing customized software, improving facilities management and services, leasing, etc.
SiteHawk		Multiple	COTS, vendor-hosted software used to handle General Services' material safety data sheets.
SPAN-FM		No longer in use.	COTS software product previously used for building maintenance, operations, labor, materials, assets, and invoicing. Current product name is *Facility Center*.
StAMPS	State Agency Mail Processing System	Agency Mail	Customized software used by the Agency Mail team to maintain customer, route, billing and supporting information.
TRIRIGA	Facilities Management software	FM and Prop Svcs	New web-based COTS software product used for building maintenance, operations, labor, materials, assets, leases, and invoicing. It is also the name of the company that owns the software.
UtilityDirect		FM / Energy Management	COTS software (by School Dude, Inc.) used for tracking and analyzing energy costs. This software is also used by the State Energy Office to analyze energy costs statewide.
Warehouse Compass		Surplus Prop	Customized COTS software product that is used for receiving, maintaining, selling and accounting for State and Federal surplus property. It is going to be replaced by a web-based product called InCircuit.